

Built-in Front-of-House Hotel Application

InHotel

Cost-effective solution for hotels providing easier bookings, billings & administration

NEC's InHotel combines front-of-house and PMS features together with tightly integrated telephone system functionality.

Ideal for hotels of up to 120 rooms, this easy to use platform is designed to increase your staff's productivity, enhance guest experience and significantly lower your running costs.

And as one of NEC's InApps - all the technology is built-in with no cost and maintenance of extra PC servers creating a seriously competitive price point.



InHotel Business Benefits



- > **Increase your productivity levels:** time-saving features for all your staff
- > **Enhance customer service levels:** Faster check-ins, check outs; sharper response times
- > **Lower costs:** Single initial cost, no recurring monthly subscriptions
- > **On-board application:** no extra PC server hardware or maintenance
- > **Easy to use:** minimal/no training required
- > **Always on 24/7:** Browser-based; remote access
- > **Easy, flexible & faster billing:** room rates, variable VAT, call costs, minibar, spa, restaurant & more
- > **Complete hotel room management:** real-time status dashboard

At a Glance

- > Complete room booking, billing & hotel administration
- > Easy to use interface
- > Integrates with PBX communication functionality

As one of NEC's InApps solutions, features include:

- > Built-in / embedded application
- > Browser-based & available 24/7
- > Extremely cost-effective
- > No extra PC / Server required - data is stored on the CPU
- > Save on hardware costs & IT maintenance



Platform & Licensing

NEC platforms supported: SL1100, SL1000 & SV9100

- > InHotel is available as 4 & 16 rooms licences and can be used in multiples
- > SL1x00 Maximum rooms: 32
- > SV9100 Maximum rooms: 120

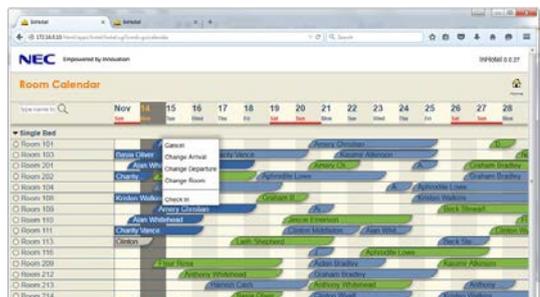
SL1x00 requires the following system licences:

- > Hotel licence: 1
- > PMS licence: 1
- > InHotel Licence (EU000326): 1
- > InHotel 4 rooms (EU000328): 0-8
- > InHotel 16 rooms (EU000329): 0-2

SV9100 requires the following system licences:

- > Hotel licence: 1
- > PMS licence: 1
- > InHotel licence (EU000327): 1
- > InHotel 4 rooms (EU000330): 0-30
- > InHotel 16 rooms (EU000331): 0-7

Front of House Features



- > **Room Calendar** – See current and future guests on a colour coded calendar view
- > **Jump to Date** – Quick access to any future date
- > **Guest Filter** – Easily find a guest reservation or stay using the filters
- > **Room Management** – See colour coded status of all rooms (clean/dirty/service required)
- > **Folio Management** – Add charges for services and products to guest folio
- > **Invoice Generation** – Complete invoice generation for room rates, products, services & telephone calls



- > **Message Service** – Capture messages for guests with automatic room notification
- > **Flexible Room Rates** – Based on calendar dates or days of week
- > **Multiple Connections** – No licence for additional connections, folio items can be added by housekeeping or restaurant
- > **Guest Stay Information** – Capture information about the guest, contact details and stay reasons
- > **Custom Products & Services** – Can be created & added to guest folio

Telephony Features

- > **Checkin/Checkout Functions** – Automatically control telephone restrictions
- > **Guest Name Display** – Guest name is transferred when the guest checks in, displayed on reception phone when a call is received from the room
- > **Telephone Billing** – All calls are captured and billed against the guest folio
- > **Flexible Rates** – Custom rates can be configured to allow the hotel to set their own call rates
- > **Multiple Telephones** – Multiple telephones can be grouped into a single room and billed to a single guest stay
- > **Hotelier Control** – The hotelier can set call restrictions (local only/local & national/ international), block room to room calls and set Do Not Disturb feature from the hotel console
- > **Centralised Wakeup Call Management** – Wakeup calls can be set by the guest or hotelier & managed, modified or cancelled within InHotel

Supported Browsers

- > Chrome, Firefox

For further information please contact NEC EMEA or:

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